

PHILIPS APPRAISAL WORKSHOP

OBJECTIVE

This workshop teaches how to execute appraisals of a CMMI based quality system. The SEI's Capability Maturity Model Integration (CMMI) is used as reference during these appraisals.

After completion of this course, the participant will:

- will be able to plan and organize an appraisal;
- will be able to conduct a document study to judge and seek evidence for the maturity level of the organization under appraisal;
- will be able to interview members of the organization under appraisal to find further evidence for the maturity level of this organization;
- will be able to identify the highest priority recommendations for the organization under appraisal;
- will be able to correctly phrase and present the findings and recommendations of the appraisal;
- is able to participate as an effective member of an Appraisal Team.

LENGTH: 2 days.

CONTENTS

Appraisals:

- phases of an appraisal;
- guidelines for team member behaviour;
- conduct of interviews;
- data analysis and scoring;
- preparation of appraisal result.